



# POLICY STATEMENT

## Who is BYD?

BYD Company Ltd. is one of China's largest privately-owned enterprises. Since its inception in 1995, the company quickly developed solid expertise in rechargeable batteries and became a relentless advocate of sustainable development, successfully expanding its renewable energy solutions globally with operations in over 50 countries and regions. Its creation of a Zero Emissions Energy Ecosystem - comprising affordable solar power generation, reliable energy storage, and cutting-edge electrified transportation - has made it an industry leader in the energy and transportation sectors. BYD is listed on the Hong Kong and Shenzhen Stock Exchanges.

BYD Europe B.V. was established in Rotterdam, the Netherlands in December 1998 and was the first overseas subsidiary of BYD. Its main focus is to provide European customers with BYD new energy vehicles, rechargeable batteries, solar panels, energy storage systems, rail transit and other new energy products, as well as related after-sales services.

After more than 20 years of development, BYD has grown from a brand that was unknown in Europe to a compelling new energy vehicle industry leader. Thanks to the efforts of the European branch, BYD's pure electric vehicles have already been deployed in more than 20 countries and in over 100 major European cities.

## Focus and scope of activities

The management of BYD Europe B.V. hereby declares to have an integrated management system within the organization. This management system covers all legal quality, health, safety and environmental obligations, as prescribed by the law and regulations. The management system of BYD Europe B.V. also meets all requirements prescribed by the ISO 9001, ISO 14001 and ISO 45001. The scope of our management system is limited to the trade of electric buses and electric trucks within the European region. Our office is located in Schiedam in The Netherlands.

## Customer demands

Customer demands are considered to be of great importance to our business. Our customers ensure the continuity of our work activities. The customer expectations and demands are established by analyzing our customers. Based on the customer's expectations BYD Europe B.V. developed the services that we offer. Our management system contains procedures which describe how our company ensures to constantly fulfill and comply to our customer's expectations and demands.

Annually, prior to the management review, we evaluate these expectations and demands from customers- and other stakeholders.

## Quality and environment

Our management system contains the description of our processes. The requirements within the ISO 9001 (version 2015), ISO 14001 (version 2015) and ISO 45001 (version 2018) are taken as the starting point.

The management of BYD Europe B.V. is responsible for the management system and that it complies with the law and regulations. The SHEQ manager is responsible for the management of the management system. As a member of the management, he is responsible to ensure all employees understand the goals of the management system and that they are able to execute the necessary requirements.

In the area of safety, health and environment it is necessary that all employees realize the impact that their work has got on these variables. Management and the SHEQ manager play an informative, monitoring and guiding role.

All employees are instructed to comply with the procedures in the management system. Management evaluate the deployment and operation of the management system (such as procedures and work instructions).

BYD Europe B. V. informs their customers, suppliers and third parties regarding environmental aspects via our website and our annual newsletter.

## Health, safety and environment

Health, safety and environment are of great importance of our processes. At the operational level, this means that during our work activities we - wherever possible - avoid personal injuries (of our employees and others), as well as environmental and material damage. The continuous improvement of the work and environmental conditions form an important precondition during our strategic decisions. This means we take preventive measures with respect to dangerous situations.

## Necessary resources

During the establishment of the management system the management determined the sufficiency of the resources (training/ equipment/ infrastructure) available for the implementation and management of our management system. Needed actions are taken. Annually, during the periodic management review, we evaluate the sufficiency of the resources and - if needed - specify actions.

## Corrective, preventive and improvement measures

Every employee in the organization has the right and obligation to provide the organization with points for further improvement. The goal is to continuously improve our processes related to health, safety and the environmental issues.

## Objectives

Every year, during the evaluation of the management system, annual goals are formulated and evaluated in terms of safety, health and the environment.

Schiedam, 1st Nov. 2021  
Isbrand Ho

